

Pricelist



Support At Home
prices and fees



365care.com.au

Enjoy the support you need when it matters most

Why choose us

Clear pricing

No set up fees, no daily fees, no additional costs on purchases.

Same day response

for enquiries or no later than the next day if calling after 2pm.

Own support staff

so you enjoy the same familiar faces each time.

Backed by Kinyara Health for highest care standards & a local team focused on you.

Dedicated care coordinators for smooth & consistent scheduling of your support team & services.

Consistent local team of highly qualified support professionals, living & working in your neighborhood.

24/7 support available for anyone needing overnight care & support services.

Pricing Schedule effective from 1st July, 2025. Prices are per hour with a one hour minimum, unless otherwise stated.

Weekday hours

Standard hours occur during weekdays, between **6am–8pm**

After hours occur during weekdays, between **8pm–6am**



Home Care Package Program

Pricelist

	Hourly Service Rate		Medication Assistance	Nursing Services
	2 Hours & Above	Under 2 Hours	30 minutes	Hourly
Standard Hours 6am to 8pm, Monday to Friday	\$85	\$105.50	\$54.50	\$137.50
Non-standard Hours 8pm to 6am, Monday to Friday	\$105.50	\$132.50	\$71	\$174
Saturday	\$116	\$149	\$76	\$195.50
Sunday	\$151	\$195	\$97.50	\$258.50
Public Holidays	\$195	\$254.50	\$125	\$311.50

Service Inclusions

Personal care, domestic assistance, meal preparation, in-home respite, social support, shopping

Medication management, wound assessment and management

Sleepover (Inactive) 8 Hour Minimum

Weekday nights Monday to Thursday	\$420
Friday nights	\$500
Saturday nights	\$600
Sunday nights	\$475
Public Holidays	\$840

Nursing Assessment

Flat Rate	\$275
Light Gardening	
Standard Hours	\$80-\$200
Travel	
Per KM	\$1.50

This is while supporting a client in the community

Our Home Care Package management fee is set at 28% of your Home Care Package with no extra fees or hidden costs.

With us, you can be confident there are:

- ✓ No daily fees
- ✓ No surcharges
- ✓ No set up fees

General Terms & Conditions

- As per service agreement.
- Minimum of one hour for all services, except Medication Assistance.
- Cancellations must be made at least 2 business days or 48 hours prior to the home visit. Full costs may apply for cancellations made less than 2 business days or 48 hours before the visit.
- Invoices for brokered and private services must be paid within 7 days of issue.

Sleepover Terms & Conditions

- Minimum of 8 hours, typically from 10pm to 6am.
- Inactive sleepover includes up to two instances of client assistance per night.
- If assistance is required 3 or more times, non-standard hourly rates apply.

Medication Assistance Terms & Conditions

- Medication assistance is a 30-minute service.
- Includes assistance with oral and/or topical medications only.
- Additional services have a minimum charge of one hour at the standard pro-rata hourly rate.

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Why not speak to our friendly Home Care experts today



1300 365 248
enquiries@365care.com.au

[365care.com.au](https://www.365care.com.au)